**Conflict Resolution Process**

Start with the individuals involved in the conflict. Seek for understanding and identify miscommunication. If the parties involved cannot resolve the conflict and you’d like to file a complaint with your school, do so via email or in person.

Within **10 days** from the date of receipt of the complaint, you should receive a written response from the school explaining what they found, their conclusions and the legal basis for it, what steps they plan to take, and your right to appeal.

If you are not satisfied with the response to your complaint, file an appeal to the Anchorage School District.

**Middle School Special Education**, 907-742-3888

**High School Special Education**, 907-742-3888

**Executive Director of Special Education**, 907-742-4236

**Charter School Director,** 907-742-4322

**Middle School Education**, 907-742-4249

**High School Education**, 907-742-4256 or 907-742-4250